



APPS SERVICES

CUSTOM BUSINESS APPLICATIONS

Disparate systems, manual processes and growing IT administrative burden are making it harder for businesses to manage and maintain mission-critical data efficiently and accurately. Sparkhound can help. We develop proprietary apps with an agile, highly collaborative approach that keeps us in sync with your needs, expectations and business goals. We balance powerful development capabilities with simple and intuitive usability to ensure every user will benefit from your application investment - no matter how, when or where they connect.

OUR APPS SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

OUR VALUE PROPOSITION

Sparkhound's flexible end-to-end approach and dedicated team of .NET consultants offer key advantages that reduce your long-term business risk:



- Proven Development Lifecycle methodologies built from a wealth of industry expertise, including in Finance, Oil & Gas, Health Care and Manufacturing, and process maturity to drive the right business value
- Accredited agile development methodology, Scrum, that helps accommodate change, achieve higher-quality results and garner cross-organization user buy-in
- Managed Services Team to remove ongoing administrative burden for managing and administering your application - whether it's built by us or a third-party
- Microsoft tool sets like TFS and the right technical know-how to enable business automation, data accuracy, process optimization and systems integrations



APPS SERVICES

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ENVISION

To build the right strategy, Sparkhound consultants start by understanding your business vision, objectives and end user needs. Using our Sparkhound Assessment Model (SAM), we collaborate with your key **People** to assess your **Processes** and **Technology** so you get the most from your Business Application investment.

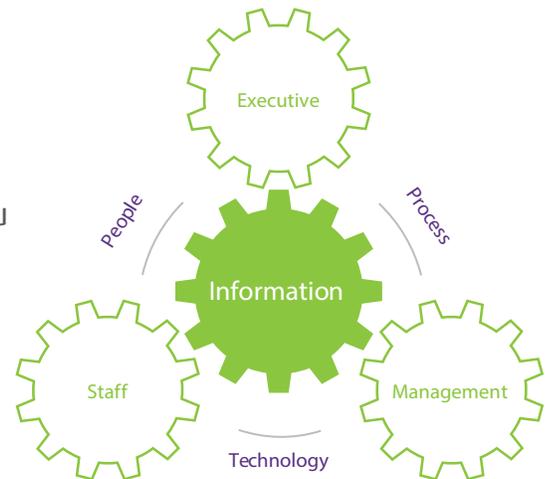
- Business Requirements*
- Business Outcomes*
- Task Prioritization*
- High-level Roadmap*



PLAN

Sparkhound uses the world's accredited agile development methodology, Scrum, to help you mitigate risk, accommodate change, achieve higher-quality results and foster long-term value through an iterative approach.

- Sprint Schedule*
- KPIs & Goals*
- Scrum Team Roles*
- Product Backlog*
- Refine Requirements*
- Agile PMO Set-up*



Sparkhound Assessment Model



IMPLEMENT

It's go-time! Through an iterative, agile approach, Sparkhound will build, deploy and test your business application with you every step of the way. We'll conduct sprint weekly meetings, client demos and project assessments to ensure the final application exceeds your expectations.

- Quality Assurance*
- User Communication*
- Knowledge Transfer*
- Deployment*
- User Acceptance Testing (UAT)*
- PMO & KPI Reporting*



SUPPORT

Sparkhound certified professionals are familiar with your unique business application to expedite resolution time. With 24/7 capabilities, we use a proven troubleshooting methodology and enterprise reporting tools to manage ongoing upgrades, maintenance and enhancements when you need it most.

- Managed Service Desk*
- Managed Applications*
- Managed Infrastructure*

