



MANAGED APPLICATIONS

.NET DEVELOPMENT

Applications should transform your IT into a powerful, differentiating business tool. Whether we're doing preventive maintenance, enhancing an app's functionality or adding new features, our team delivers cost-effective development that aims for business results. Our approach works because we're flexible: We typically work remotely which costs less and removes administrative burdens.

OUR MANAGED APPLICATIONS APPROACH



DISCOVER



RESOLVE



ENHANCE

OUR VALUE PROPOSITION

With deep knowledge of your application needs, Sparkhound developers bring several key advantages to minimize your long-term business risk:



- Reduce ongoing administrative burden of sustaining 'legacy' applications and administering small enhancements to maintain performance uptime
- Maximize your application investment with a predictable monthly operating expense
- Enterprise-level Help Desk Tools with incident trends, custom dashboards and root-cause analysis
- Receive an SLA with a guaranteed response time



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DISCOVER

ASSESS & REVIEW: Whether you've developed the business application in-house or bought it elsewhere, we'll quickly learn how your application supports your business, functions and interacts with your environment, and meets end-user needs. Document review and development could include:

Business & Technical Requirements

Code Scripts & Logic States

Outstanding Issue Documentation

Client Development Specifications



RESOLVE

BREAK & FIX: Experienced application developers who are familiar with your unique business application provide responsive, knowledgeable support to expedite 'bug' resolution time.

Display Interface Issues

User Interface Issues

Logic Issues

Performance Incidents

Integration Challenges



ENHANCE

BUILD & CUSTOMIZE: Whether we're enhancing an existing app's functionality or creating new features, Sparkhound delivers cost-effective development that aims for business results. Small application enhancements could include:

Third-party Customizations

Content Migrations

Branding Updates

Updated User Interfaces

Updated Reporting

Design and Build Custom Code Solutions