MANAGED APPLICATIONS
MICROSOFT SQL

With the rapid adoption of Microsoft SQL by business users, companies are experiencing more challenges hiring and retaining qualified SQL administrators and achitects. Sparkhound's Managed SQL offering is the answer you've been looking for. Access top talent with technical know-how and who live for delivering great customer experiences, freeing precious IT resources for new capabilities or enhancements that deliver true business value.

OUR MANAGED APPLICATIONS APPROACH

DISCOVER　　　　**MANAGE**　　　　**RESOLVE**

OUR VALUE PROPOSITION

Sparkhound's dedicated SQL administrators and architects bring several key advantages to reduce your long-term business risk:

CONSULTING

MEANINGFUL IMPACT

MANAGED SERVICES　　　SOLUTIONS

- Reduce ongoing administrative burden to manage, monitor and administer your SQL environment and ensure confident performance
- Maximize your SQL investment with a predictable monthly operating expense
- Receive an SLA with a guaranteed response time
- Receive incident trends, custom dashboards and root-cause analysis through enterprise-level Help Desk Tools

sparkhound

Ferocious talent, bred for service.™

MANAGED APPLICATIONS
MICROSOFT SQL

DISCOVER

ASSESS & REVIEW: Designed to ensure the health and stability of your SQL environment, Sparkhound can assess your environment and provides in-depth reports to ensure your business users get the most from SQL's data management and hardware resources. Assessment could include:

Monthly Health Checks   *Database Storage Reports*   *Performance Metrics*

MANAGE

CONFIGURE & MANAGE: Whether serving as your primary Administrator or SQL expert for escalation support, Sparkhound's certified consultants have experience setting up SQL instances small and large. We are committed to managing ongoing tasks for optimal performance of your SQL environment.

Monitor SQL Services & KPIs   *SQL Server Patching*   *Security Access Management*

Database integrity checks   *SSIS Log Audits*   *Capacity Planning*

Security Log Reviews   *Back-up Validation*   *Database and Server Configuration*

Index and Statistic Rebuilds   *Disk Space Checks*

RESOLVE

ADMINISTER & SUPPORT: As a Microsoft Gold Partner with years of SQL experience, you get a dedicated team who is familiar with your unique environment to expedite resolution time and get your users up and running.

Investigate Scheduled Task Failure   *SQL Server Performance*   *Root-cause Analysis to Avoid Future Recurring Issues*

Diagnosing and Resolving Reporting Issues   *Database, Report and Security Access Issues*

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