



MANAGED APPLICATIONS

MICROSOFT SHAREPOINT

With the rapid adoption of Microsoft SharePoint by business users, companies are challenged with hiring and retaining qualified SharePoint administrators and developers. Sparkhound's Managed SharePoint Team is here to help. Access top SharePoint talent who live for delivering great customer experiences, freeing precious IT resources for new capabilities or enhancements that deliver true business value.

OUR MANAGED APPLICATIONS APPROACH



DISCOVER



MANAGE



RESOLVE

OUR VALUE PROPOSITION

Sparkhound's dedicated SharePoint administrators & developers bring several key advantages to reduce your long-term business risk:



- Reduce ongoing administrative burden for managing, monitoring and administering your SharePoint environment
- Maximize your SharePoint investment with a predictable monthly operating expense
- Receive an SLA with a guaranteed response time
- Receive incident trends, custom dashboards and root-cause analysis through enterprise-level Help Desk Tools





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DISCOVER

ASSESS & REVIEW: Designed to ensure the health and stability of your SharePoint environment, Sparkhound will assess your environment to ensure your business users get the most from SharePoint’s content management, collaboration and communication features. Assessment could include:

- Environment Health Checks*
- Infrastructure Architecture*
- Information Architecture*
- Navigation*
- Governance*
- Workflow Strategy*
- Disaster Recovery*
- Search Strategy*
- Document Management*



MANAGE

CONFIGURE & MANAGE: Whether serving as your primary Administrator or SharePoint expert for escalation support, Sparkhound consultants perform a comprehensive set of farm and site administrative tasks to manage the recurring central administration and tasks necessary to keep your SharePoint environment up and running.

TASK	MONITOR	ADMINISTER
SharePoint Alerting/Monitoring	X	
SharePoint Service Alerting/Monitoring	X	
Performance/Capacity Monitoring	X	
Back-up Validation		X
SharePoint Server Patching		X
SharePoint Log Audits		X
SharePoint Security Management		X
SharePoint Site, List, Library & End-User Support		X
SharePoint Health Check Reports		X



RESOLVE

ADMINISTER & SUPPORT: As a Microsoft Gold Partner with years of SharePoint experience, Sparkhound certified professionals use a proven trouble-shooting methodology and enterprise reporting tools to expedite resolution time.

