



SHAREPOINT SERVICES

BUSINESS PROCESS AUTOMATION

Regardless of your company size, relying on obsolete practices to perform and manage day-to-day operations will decrease productivity, performance and long-term impact. Sparkhound’s dedicated SharePoint team (yep, it’s all they do) knows that technology alone won’t ensure your success. That’s why we rely on our comprehensive capabilities, diverse industry expertise and big-picture approach on critical areas like information architecture, governance, organizational change management and end-user adoption to drive business value.

OUR SHAREPOINT SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

OUR VALUE PROPOSITION

Sparkhound’s flexible end-to-end approach and team of SharePoint architects and administrators offer key advantages that reduce your long-term business risk:



- *Proven Sparkhound Assessment Model (SAM) to build the right business automation strategy that aligns to your business goals, increases workforce productivity and drives return on your SharePoint investment*
- *Intellectual Property (IP) such as ISO 9001, Change Management, Holiday Request, Onboarding/Offboarding and IT ticketing system for faster time to market*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*
- *SharePoint industry-leading partnerships (i.e., K2, Brightworks and Nintex) and enterprise tool sets for user communication, adoption and change management*





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BUSINESS PROCESS AUTOMATION



Using our Sparkhound Assessment Model (SAM), we start by collaborating with your key **People** to assess your **Processes** and **Technology** so you get the most from your SharePoint investment.

ENVISION

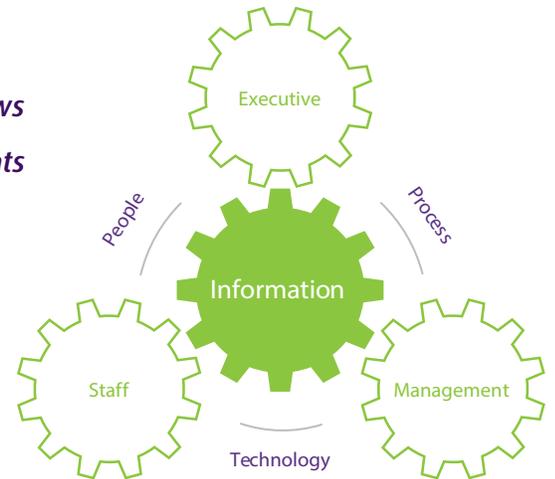
- Usage Analysis*
- Approval Processes*
- Custom Applications*
- Document Workflows*
- Records Management*
- Mobile Requirements*



PLAN

After envisioning, we'll develop a SharePoint Roadmap that is customized to your unique business needs. Our goal: automate the daily operational headaches so you can focus on driving business value.

- Design & Architecture*
- Governance*
- Identity Management*
- Onboarding/Offboarding*
- Records Management*
- Reports, Forms & Workflows*



Sparkhound Assessment Model



IMPLEMENT

Using an iterative, agile approach, Sparkhound will integrate your data, workflows and applications into a single, dynamic business process. With IT empowering the business, you'll see reduced costs, reallocated resources and increased time to market.

- Custom Applications*
- Forms, Workflow & Data Implementation*
- Business Intelligence & Analytics Dashboards*
- User Adoption & Training*
- Security Requirements*
- User Communication*
- Third-party Integration*



SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24-hours-a-day capabilities, we use a proven troubleshooting methodology and enterprise reporting tools to manage ongoing upgrades, maintenance and installs when you need it most.

- Managed Service Desk*
- Managed Applications*
- Managed Infrastructure*

