INFRASTRUCTURE SERVICES
MICROSOFT MESSAGING

With limited budgets, constant security threats and 24/7 uptime requirements from IT, businesses need the right messaging strategy that protects mission critical data coming in and going out of the organization. Whether you're planning to stay on-premise, move to the Cloud or need a hybrid environment, Sparkhound can help. From the desktop to the datacenter, we have deep experience building the right IT Roadmap, implementing powerful infrastructures and providing support that drives business impact.

OUR INFRASTRUCTURE SERVICES APPROACH

ENVISION   **PLAN**   **IMPLEMENT**   **SUPPORT**

OUR VALUE PROPOSITION

Sparkhound's flexible end-to-end business approach and dedicated team of Messaging consultants offer key advantages that reduce your long-term business risk:

- *Business consultants with compliance, policy and industry experience to understand your business needs and develop custom procedures to protect you long-term*
- *Experienced tech talent who live by Microsoft Exchange Architecture and deployment best practices to drive optimal performance and security*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*
- *Day one white-glove support and user adoption tools to empower change management companywide*

CONSULTING

MEANINGFUL IMPACT

MANAGED SERVICES   SOLUTIONS

sparkhound

Ferocious talent, bred for service.™

BATON ROUGE · **DALLAS/FORT WORTH** · **HOUSTON** · **SPARKHOUND.COM**

INFRASTRUCTURE SERVICES
MICROSOFT MESSAGING

ENVISION

Using our Sparkhound Assessment Model (SAM), Sparkhound consultants collaborate with your **People** to assess your **Processes** and **Technology** and create a high-level roadmap so you get the most from your Messaging Investment.
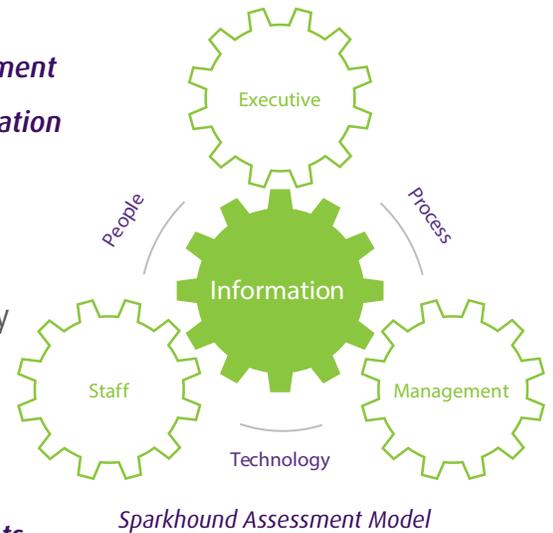
Business Vision & Goals   *Migration Planning*

Security & Compliance   *Environment Assessment*

Migration Planning   *User & Mailbox Validation*

PLAN

After envisioning, Sparkhound consultants build a high-level roadmap using Microsoft best practices to minimize business impact, drive high availability and remove redundancies.

Design & Architecture   *Governance*

Technical Requirements   *User Communication*

Compliance   *Security Requirements*

Executive

People

Process

Information

Staff

Management

Technology

Sparkhound Assessment Model

IMPLEMENT

As a certified Microsoft Gold partner with years of Exchange experience, Sparkhound consultants perform the implementation and migration tasks necessary to move your infrastructure and users to Exchange or Office 365 securely.

Authentication & Compliance   *Piloting & Test*   *Email Upgrade*

Change Management   *Email Archiving*   *Backup & Recovery*

SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24/7 capabilities, we use a proven trouble-shooting methodology and enterprise reporting tools to manage your email environment when you need it most.

Managed Service Desk   *Managed Infrastructure*   *Day One Support*

Managed Cloud   *Managed Applications*

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