



INFRASTRUCTURE SERVICES

NETWORKING

As businesses strive to remain competitive and agile, the IT administrative burden is greater than ever. Sparkhound is here to help. Whether you're planning to install, manage and configure your own IT environment, or need the expertise of deploying a new solution, Sparkhound will ensure what's powering your system is also supporting your long-term business goals and strengthening your users' experience.

OUR INFRASTRUCTURE SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

OUR VALUE PROPOSITION

Sparkhound's flexible end-to-end business approach and dedicated team of Networking consultants offer key advantages that reduce your long-term business risk:



- *Proven Sparkhound Assessment Model (SAM) that analyzes your processes and technology to build a networking strategy that aligns to your business goals, builds agile connections and drives the right ROI*
- *Deep experience and technical know-how with Authentication, Access and Authorization to drive on-demand access - anywhere, anytime - as well as cross-platform (devices, vendors, systems) standardization and consolidation best practices*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*



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Using our Sparkhound Assessment Model (SAM), Sparkhound consultants collaborate with your **People** to assess your **Processes** and **Technology** and create a high-level roadmap so you get the most from your Networking Investment.

ENVISION

IT Plan Review

Business Plan Review

Asset & Device Assessment

IT Organizational Structure

Direct Access Policy

Data Center Capacity

Bandwidth Management

Configuration Back-up



PLAN

After knowledge transfer, Sparkhound consultants will build a customized strategy that minimizes business impact, while maximizing data center capacity and networking investments across the business.

Design & Architecture

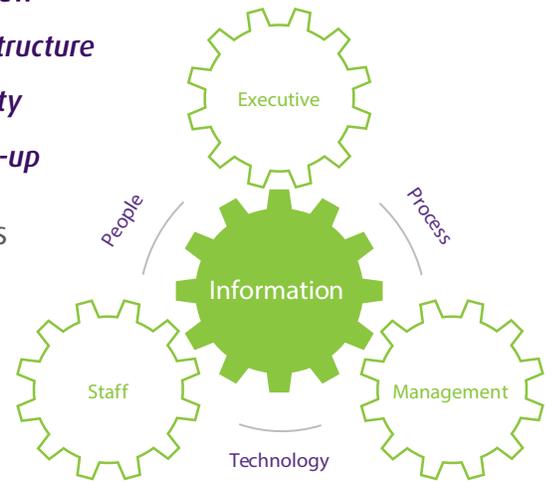
Governance

Technical Requirements

Network Security

Process Optimization

Change Management



Sparkhound Assessment Model



IMPLEMENT

As a certified Microsoft Gold partner, our consultants are fanatical about delivering value and building scalability into your solution. So, you'll receive a network infrastructure that is responsive to shifting business demands and user needs.

Deployment

Consolidation

Authentication & Compliance

Configuration

Standardization

Network Automation



SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24/7 capabilities, we use a proven trouble-shooting methodology and enterprise reporting tools to manage your infrastructure when you need it most.

Managed Service Desk

Managed Infrastructure

Day One Support

Managed Cloud

Managed Applications