



INFRASTRUCTURE SERVICES

SYSTEM CENTER

The days of poor asset management and lack of standardization, security and automation are over. With the right unified management strategy, your business can experience fast time-to-value, predictable operating costs and performance optimization. Whether you're planning to install, manage and configure your own IT environment, or need the expertise of deploying a new solution, Sparkhound can help ensure what's powering your system is also supporting your long-term business goals.

OUR INFRASTRUCTURE SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

OUR VALUE PROPOSITION

Sparkhound's flexible end-to-end business approach and dedicated team of System Center consultants offer key advantages that reduce your long-term business risk:



- *Wealth of industry expertise and process maturity to align IT and the business and drive the right return on investment*
- *Experienced tech talent who live by Microsoft provisioning, configuration and deployment best practices to drive optimal performance, disaster recovery protection and cross-system integration*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*
- *Deep experience around private, public and hybrid Cloud environments to enable standardized image management, create efficient technical resources and deliver user adoption education tool sets*





INFRASTRUCTURE SERVICES SYSTEM CENTER



Using our Sparkhound Assessment Model (SAM), Sparkhound consultants collaborate with your **People** to assess your **Processes** and **Technology** and create a high-level roadmap so you get the most from your System Center investment.

ENVISION

IT Plan Review

Infrastructure Assessment

Software Updates

Disaster Recovery

Asset Management

Task Prioritization

Storage Assessment

Image Management



PLAN

After envisioning, Sparkhound consultants build a strategy using Microsoft best practices to minimize business impact and maximize systems monitoring and management.

Design & Architecture

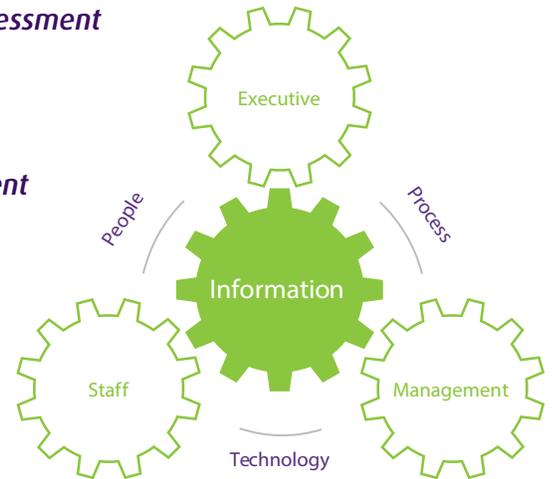
Governance

Technical Requirements

User Communication

Implementation Schedule

Runbook Automation



Sparkhound Assessment Model



IMPLEMENT

As a certified Microsoft Gold partner, our consultants are fanatical about delivering value and building scalability into your solution. We're focused on building a unified Management System that has the security, automation and power you demand.

Deployment

Quality Assurance

Authentication & Compliance

Configuration

Storage

Antimalware & Remediation



SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24/7 capabilities, we use a proven trouble-shooting methodology and enterprise reporting tools to manage your infrastructure when you need it most.

Managed Service Desk

Managed Infrastructure

Day One Support

Managed Cloud

Managed Applications