



INFRASTRUCTURE SERVICES

VIRTUALIZATION

We know you need IT to do more with less — and we also know you need an agile, efficient infrastructure that will support business growth, and deliver the security and compliance you demand. Whether you're planning to manage and configure your own virtual environment, or need the expertise of deploying a new solution, Sparkhound can help. Virtualization is one of the most effective ways to reduce IT expenses while boosting efficiency and agility. Let us show you how.

OUR INFRASTRUCTURE SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

OUR VALUE PROPOSITION

Sparkhound's flexible end-to-end business approach and dedicated team of consultants offer key advantages that reduce your long-term business risk:



- *Wealth of expertise working with Microsoft, Citrix and VMWare enterprise tool sets and process maturity around configuration and deployment engagements to drive the right ROI*
- *Deep experience with private, public and hybrid Cloud environments to enable standardized image management, lower administrative costs, enhanced scalability, and simplified management and provisioning*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*





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Using our Sparkhound Assessment Model (SAM), Sparkhound consultants collaborate with your **People** to assess your **Processes** and **Technology** and create a high-level roadmap so you get the most from your Virtualization investment.

ENVISION

IT Plan Review

Licensing Impact

Workload Analysis

IT Organizational Structure

Storage Assessment

Business Requirements



PLAN

After we complete knowledge transfer and documentation, Sparkhound consultants build a strategy using industry-leading best practices to minimize business impact, while maximizing uptime, performance and deployment time.

Design

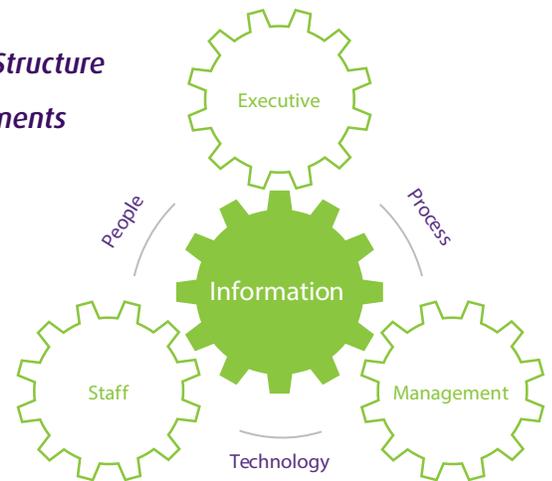
Governance

Technical Requirements

Architecture

Template Standardization

Disaster Recovery



Sparkhound Assessment Model



IMPLEMENT

It's go-time! As a Microsoft, Citrix and VMWare certified partner, our consultants are fanatical about delivering value and building scalability into your solution. We'll implement a virtualized infrastructure that decreases operational costs, reduces administrative overhead and improves time to market.

Hypervisor Deployment

Workload Monitoring

Authentication & Compliance

Virtual Machine Deployment

Enterprise Backup

Environment Optimization



SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24/7 capabilities, we use a proven trouble-shooting methodology and enterprise reporting tools to manage your infrastructure when you need it most.

Managed Service Desk

Managed Infrastructure

Day One Support

Managed Cloud

Managed Applications