



# SHAREPOINT SERVICES

## DOCUMENT MANAGEMENT

With rapid growth, disparate systems, manual processes and increased IT administrative burden become apparent in the every-day battle to manage and retrieve mission-critical documentation. Work with Sparkhound’s dedicated SharePoint team (yep, it’s all they do) and you’ll quickly see the value of our comprehensive capabilities and big-picture approach to critical areas like information architecture, governance and organizational change management - because we know the technology alone won’t ensure your success.

### OUR SHAREPOINT SERVICES APPROACH



ENVISION



PLAN



IMPLEMENT



SUPPORT

### OUR VALUE PROPOSITION

To ensure a successful SharePoint engagement, Sparkhound’s flexible end-to-end approach and team of SharePoint developers offer key advantages that reduce your long-term business risk:



- *Proven Sparkhound Assessment Model (SAM) to build the right document management strategy that aligns to your business goals, integrates company-wide governance and drives return on your SharePoint investment*
- *Standard Operating Procedures (SOPs), Document Lifecycle Management capabilities and enterprise scripts enabling predictive migration results*
- *Ongoing management, monitoring and administrative capabilities by Sparkhound Managed Services to reduce IT administrative burden*
- *SharePoint industry-leading partnerships (i.e., K2, Brightworks and Nintex) and enterprise tool sets that provide the security and compliance you demand*





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## DOCUMENT MANAGEMENT



Using our Sparkhound Assessment Model (SAM), we start by collaborating with your key **People** to assess your **Processes** and **Technology** so you get the most from your SharePoint investment.

### ENVISION

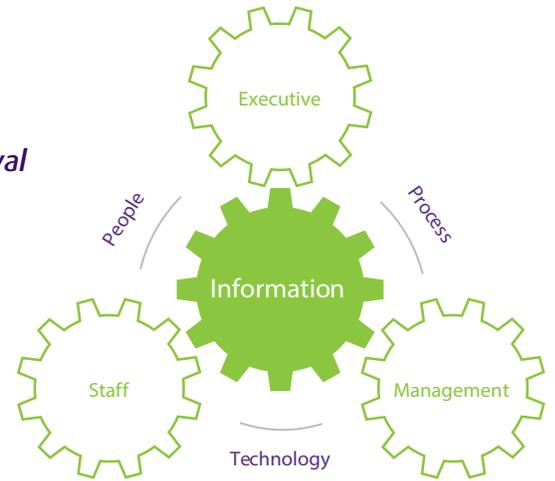
- Document Policies & Types*
- Corporate Guidelines*
- Disaster Recovery*
- Metadata & Search*
- Usage Analysis*
- Storage and Retrieval*



### PLAN

After envisioning, we'll create a SharePoint Roadmap that is customized to your unique environment and business needs. Our goal: remove information silos and redundancy, while maximizing your team's collaboration.

- Design & Architecture*
- Identity Management*
- Permission & Access*
- Governance*
- Content Workflows*
- Policies & Procedures*



Sparkhound Assessment Model



### IMPLEMENT

It's go-time! As a certified Microsoft partner with years of SharePoint know-how, Sparkhound consultants will use an iterative, agile approach to build a robust Document Management System that reflects your organization's culture, providing the flexibility or rigid quality control you desire.

- Document Libraries*
- Content Types*
- Site Collections*
- Content Flow*
- Authoring, Versioning & Approval Workflows*
- User Adoption & Training*
- Policy Features & Integration*
- User Communication*



### SUPPORT

Sparkhound certified professionals are familiar with your unique environment to expedite resolution time. With 24-hours-a-day capabilities, we use a proven troubleshooting methodology and enterprise reporting tools to manage ongoing upgrades, maintenance and enhancements when you need it most.

- Managed Service Desk*
- Managed Applications*
- Managed Infrastructure*